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January 13, 2002

Attorney General John Ashcroft
United States Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Attorney General Ashcroft:

I am writing today to express my support of the Microsoft settlement. The settlement that was reached is equitable. I believe that Microsoft has been more than generous in the interest of resolving this issue.

Microsoft's generosity is evident in the new design of future versions of the Windows system. The new design that will appear in the interim release of Windows XP has a new mechanism. This mechanism will enable users to remove and add different aspects of the system at their discretion. Users will now be able to remove Media Player from their system if they so choose. This is a first for consumers and represents Microsoft's generosity.

The settlement is fair. The Justice Department should enact the settlement as quick as possible. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey R. Hoener", with a stylized flourish at the end.

Jeffrey R. Hoener